Karlsruher Institut für Technologie

Information for Participants in the Research Project
and
Declaration of Consent

General Information about the Research Project „Evaluating novel interactive seat plan for ticket purchases for sports events in stadia“ of Karlsruhe Institute of Technology (KIT)

The Institute for Anthropomatics and Robotics is conducting a study to investigate how redesigning interactive seating plans for booking tickets at sporting events can contribute to improved accessibility and awareness of barriers.
To this end, participants will first test the application freely and then complete tasks that guide them through the application. The study includes interview questions and questionnaires relating to the demographic background and user experience of the participants.
The aim of this project is to explore the potential of this redesigned seating plan and possible further improvements. We want to examine the functionality (usability) of the website on a technical level and its usefulness (utility) on a psychosocial level. The findings will help to develop guidelines that enable more usable seating plans that also provide a.

1. Course of the Project

- Initial contact via email
- An online interview will take place via BigBlueButton (via KIT server).
- *During the appointment, you will be asked questions in the interview and via questionnaires.* In the interview, we will collect demographic information and information about your experience using the application. We will collect further information about your user experience via questionnaires.
- An audio recording will be made of the session. Your camera image and screen will not be recorded. The audio recording will be transcribed (written down according to specific rules) and scientifically analyzed using locally operated software. The recordings will then be deleted.
- Each participant will receive compensation of 20 EUR per hour for their participation. The compensation will be paid to you in cash. Upon receipt of the compensation, you must sign a receipt stating your name and address.

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2. Participation Conditions

You are over 18 years of age.

You speak and understand German or English (for application, questionnaires, interview).

You have a mobility disability (no proof of diagnosis required).

You are interested in attending sporting events in stadiums.

3. Use of the Data in the Research Project

- Each questionnaire is marked with an ID. This ID is automatically assigned by the Institute for Anthropomatics and Robotics at KIT and consists of a combination of letters and numbers that have no connection to your person.
- You will be assigned a pseudonym for the personal interviews. The pseudonym and your name will be noted together in a list. This list and your declaration of consent will be stored separately from the research data (transcript, completed questionnaires). Only the project management team will have access to this list.
- Once the transcripts for all audio recordings have been completed, the list assigning the pseudonym to your name will be deleted.
- From this point on, the research data collected for this project will no longer contain any data that can be directly linked to you.
- Scientific publications will be made in such a way that it is no longer possible to identify individual persons.

Contact Persons

If you have questions, concerns, or doubts, please do not hesitate to contact us:

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Declaration of Consent

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(Date, last name, first name of participant)

I have read the general information about the research project “Evaluating novel interactive seat plan for ticket purchases for sports events in stadia“ and consent to my participation in the research project and the associated processing of my data. My consent also covers the collection of data on my state of health (i.e., my type of disability).

I am aware of the fact that consents must be given voluntarily and may be refused or withdrawn (also separately) without the indication of reasons and without any negative consequences for me. I know that in the case of the withdrawal of my consent, lawfulness of processing based on my consent until its withdrawal will not be affected. I have understood that I can withdraw my consent simply by mail to the contact person named in the information and that refusal or withdrawal of my consent will not result in any negative consequences for me.

I have received the information on the collection of personal data in the research project “Evaluating novel interactive seat plan for ticket purchases for sports events in stadia “.